

Trust ICT Technician

Person Specification

Experience		
Essential	Desirable	Would be an advantage
Experience of Installing, configuring and troubleshooting computers	Experience of working within a team, especially in a customer service/support role	Previous experience of a working in a school environment
Operational experience of Microsoft Windows and Office packages		Previous exposure to SIMS, Virtualisation, and SCCM
		Demonstrable experience with non-Microsoft systems

Qualifications:		
Essential	Desirable	Would be an advantage
Full UK driving licence		Relevant courses and qualifications in ICT

Skills, Knowledge and Aptitude:		
<ul style="list-style-type: none"> The successful candidate will be customer focused and driven to provide exceptional end user support. You will be self motivated with the ability to perform multiple tasks sequentially without prompting. You must be able to demonstrate good, logical problem solving and fault finding skills. 		
Essential	Desirable	Would be an advantage
An ability to research solutions to problems		
An understanding of networking and Active Directory		

Personal Qualities:
The successful candidate will have a willingness to learn and explore new technologies and have the ability to communicate technical concepts to a mixed ability community.